



University of
Central Lancashire
UCLan Cyprus

School of Law

ACCREDITED BY THE CYPRUS BAR
ASSOCIATION FOR THE PROVISION
OF CPD PROGRAMMES

VENUE **UCLan Cyprus Campus**

*subject to COVID-19 related adjustments if or as needed

- DATES:**
- FRIDAY, 11th February 2022, 17:00-21:00
 - SATURDAY, 12th February 2022, 09:00-18:00
 - SUNDAY, 13th February 2022, 09:00-18:00
 - FRIDAY, 18th February 2022, 17:00-21:00
 - SATURDAY, 19th February 2022, 09:00-18:00
 - SUNDAY, 20th February 2022, 09:00-18:00

LEARNING OUTCOMES

1. Discuss the appropriateness of mediation for the resolution of national and transnational commercial disputes.
2. Understand the requirements for a valid mediation agreement and appreciate the pros and cons of different mediation procedures and processes at national, regional, transnational and international levels.
3. Understand the key skills required for successful resolution of international commercial disputes using mediation and adopt problem-solving strategies to a range of situations and complex problems.
4. Critically assess and offer comparative analysis of mediation practice and procedures at national, regional, transnational and international levels.

THIS COURSE WILL BE RELEVANT TO:

- Advanced students in law, finance and business, and cognate academic disciplines;
- Professionals such as practising lawyers, accountants, auditors, architects, civil engineers, quantity surveyors, psychologists, HR officers, managers; and
- Any other professional.

INTERNATIONAL CIVIL & COMMERCIAL MEDIATION PROFESSIONAL TRAINING COURSE

40 hours

Note: In order to be registered as a Mediator in The Republic of Cyprus, the applicant should be a holder of a recognised higher education degree.

Participants will gain advanced knowledge of the legal framework and the best practices on acting as mediators in civil and commercial matters at national and international level. The Course will be delivered at an **intermediate-to-advanced level in English**.



CMC Registered Training Course 2021

CMC Organisation Member 2021

LAKELAND MEDIATION SOLUTIONS

The Course is delivered in association with Essential Mediation Solutions, Civil Mediation Council Member Organisation in the UK, supported by Lakeland Mediation Solutions



Once practical assessment is completed and personal feedback is provided (within 15 working days), certificates of completion will be issued (if claiming academic credit, certificates will be issued in early summer 2022) and participants will be able to register as mediators with the **Ministry of Justice** and Public Order of The Republic of Cyprus and/or the **Civil Mediation Council (CMC)** in the United Kingdom and/or the **International Mediation Institute (IMI)** subject to their respective registration requirements. Subject to successful local registration, participants can act as mediators in the Member States of the European Union under the terms and conditions of the EU Directive 2008/52/EC on certain aspects of mediation in civil and commercial matters, as implemented in each Member State, including The Republic of Cyprus.

Course Structure

DAY 1	FRIDAY, 11 FEBRUARY	<ul style="list-style-type: none">• Introduction to the Course• Alternative Dispute Resolution Methods• The Process and Practice of Mediation• Variants in Mediation and New Approaches
DAY 2	SATURDAY, 12 FEBRUARY	<ul style="list-style-type: none">• The Theory of Conflict• Communication - Active Listening and Questioning Skills• The Role of the Mediator, including Settlement Agreements• Pre-mediation and the Agreement to Mediate• Opening Statement• Practice
DAY 3	SUNDAY, 13 FEBRUARY	<ul style="list-style-type: none">• The Role of Negotiation in Mediation• From Positions to Interests• Developing Solutions and Joint Meetings• Practice
DAY 4	FRIDAY, 18 FEBRUARY	<ul style="list-style-type: none">• Final Practice
DAY 5	SATURDAY, 19 FEBRUARY	<ul style="list-style-type: none">• Mock Assessment• What Happens after the Course?• Assessment Q&A
DAY 6	SUNDAY, 20 FEBRUARY	<ul style="list-style-type: none">• Assessment

The Course fee is **€800 per participant** which includes the **delivery of the Course, the assessment and feedback, all materials, refreshments and light lunch on all days.** **Accommodation options are available at an extra cost.** For further information on the course and accommodation please email **nagapiou@uclan.ac.uk** or call **24 694068.**

To book to attend the Course, please complete the registration form at <https://www.uclancyprus.ac.cy/wp-content/uploads/2021/11/Consent-Form-mediation-course.pdf> and submit it to **lawacademy@uclancyprus.ac.cy**

Full payment should be made by Wednesday 09/02/22 to the following bank account or through JCC Smart, UCLan Cyprus.

Bank account at Hellenic Bank Ltd/ Cyprus Cooperative Bank

Account Name: UCLan Cyprus Ltd

IBAN: CY89 0070 4430 0000 0000 4005 5808

Swift Address: CCBKCY2N

REF: Professional Mediation Course (state your name)



Prof. Stéphanie Laulhé Shaelou (Course Convenor/ Moderator)

Prof. Stéphanie Laulhé Shaelou has been researching, transmitting knowledge and running

externally funded projects in the field of EU Law at several universities throughout Europe, including Cyprus and the UK for 20 years. She is currently Professor of European Law and Reform and Head of the School of Law of the University of Central Lancashire in Cyprus (UCLan Cyprus) as well as University Chair for Research and Innovation. In February 2021 she received from the European Parliament the European Citizen 2020 Prize on behalf of the non-profit organisation which she founded in 2017, ICLAIM, for its Social Mediation in Practice project (<https://www.youtube.com/watch?v=JaXmKmSLI2Q&t=2s>).

In 2021 she was also appointed (i) Member of the Independent Scientific Anti-Corruption Council of the Republic of Cyprus by the President of the Republic of Cyprus; and (ii) Member of the Cyprus Programme Committee for the European Union's scientific programme Horizon Europe, Pillar II, Cluster 2 "Culture, Creativity and Inclusive Society", by the Deputy Ministry of Research, Innovation and Digital Policy of the Republic of Cyprus and the European Commission. She is a Fellow of the Higher Education Academy. She supervises LLM dissertations, PhDs and/or postdocs in fields related to her own research including on the EU financial crisis, migration crisis, EU Citizenship, Rule of Law, socio-economic rights in times of crisis, Brexit, effective judicial protection, privacy, AI technologies and other current issues in EU law. Amid the COVID-19 pandemic, she is the co-initiator of the Rule of Law Monitoring Mechanism <https://ruleoflawmonitoringmechanism.eu/>. She is the Jean Monnet Module Leader and Academic Coordinator of EU-POP (2020-22), in the field of the Rule of Law and populism in the EU (<https://eupopulism.eu/>). She was also the Jean Monnet Module Leader and Academic Coordinator of FECoGov (2014-17), in the field of the EU financial crisis, securing the European Commission's label 'success story' and 'good practice' upon completion of the project (<https://www.uclancyprus.ac.cy/research/jean-monnet-module/>). She is a registered certified Mediator and Data Protection Officer and is very active in the organisation and delivery of CPD courses at the School of Law (<https://www.uclancyprus.ac.cy/short-course/law-academy/>). For the past 24 years she has acted as legal expert in Cyprus and/or abroad in her respective fields of expertise in EU law including for the Legal Services of the Republic of Cyprus on EU law matters (2018-19; 2020).

She belongs to boards and/or networks of academic or professional experts at the national and EU level, is a Research Fellow at prestigious institutions throughout Europe including the European Union Institute, Florence, in 2021, regularly participates to public consultation exercises in Cyprus, the UK and at the EU level, is the UN SDG Lead for her Institution, and is an Expert of the European Commission and its Agencies. She currently participates to the Horizon 2020 Sherpa project looking at smart information systems and human rights (<https://www.project-sherpa.eu/>) which she presented among the 100 projects selected worldwide at the 2020 international Paris Peace Forum (focus on COVID-19). She also participates to the DG Justice project EU-EN4s on the diversity of enforcement titles in the EU. She is the Founding Member and Director of the non-profit organisation ICLAIM (Interdisciplinary Centre for Law, Alternative and Innovative Methods) which is used

as a social enterprise vehicle for social and community projects having an impact on the wider community and society (see www.iclaimcentre.org).



Dr. Nevi Agapiou (Academic Coordinator/ Tutor/Assessor)

Dr. Nevi Agapiou holds a PhD, an LLM in International

Commercial Law and an LLB (Hons) from the University of Leicester, UK. Law and an LLB (Hons) from the University of Leicester, UK. She also holds a Postgraduate Diploma in Professional and Legal Skills from the Inns of Court School of Law (now the City Law School, London, UK) after successfully completing the Bar Vocational Course (now the Bar Professional Training Course). Nevi was called to the Bar in England and Wales (Lincoln's Inn) and later qualified as an Advocate in Cyprus practising law before turning to academia. In April 2019, Nevi became a CEDR accredited Mediator after undertaking skills training in the UK, including assessment for CEDR Accreditation, internationally recognised as the standard of excellence in mediator qualification. Nevi's research interests primarily lie in the areas of international commercial law and alternative dispute resolution methods.

She is also particularly interested and conducts research in English Contract, Commercial and Consumer law as well as Comparative law. She teaches all of the aforementioned subjects on the LLB and LLM programmes of the University of Central Lancashire Cyprus where she is a Lecturer of International Commercial Law and Dispute Resolution in the School of Law and the LLM Course Leader - Programme Coordinator.

Nevi is also interested in the Cyprus Legal System closely following relevant developments and has presented her work in academic and professional conferences in the UK. Nevi is the coach of the UCLan Cyprus team competing in the annual Willem C. Vis International Commercial Arbitration Moot in Vienna, Austria where she also acts as Arbitrator. She is also a member of the Executive Committee of the Cyprus Chapter of the European Court of Arbitration and a Resident Expert at the non-profit organisation ICLAIM (Interdisciplinary Centre for Law, Alternative and Innovative Methods), whose mission as a social enterprise is to transmit knowledge and enable the wider public to have access to their rights through innovative and alternative legal solutions at a fair cost and pioneer new solutions with wider impact on the creation, implementation, enforcement and reform of rights in a modern society (see www.iclaimcentre.org).

Through ICLAIM, Nevi has been able to focus on EU and Cyprus Consumer Law as well as alternative dispute resolution methods in practice through leading an innovative and enterprising project which in June 2018 saw ICLAIM become an ADR Entity for Consumer Disputes approved by the Cyprus Consumer Protection Authority under section 22 of the Alternative Dispute Resolution for Consumer Disputes Law of 2017 (L.85(I)/2017) which transposed Directive 2013/11/EU into the national legal order.



Dr. Maria Tatsiou (Tutor)

Dr. Maria Tatsiou is a Lecturer in Corporate and Financial Law at the University of Central Lancashire in Cyprus (UCLan Cyprus). She holds a PhD in Law, an LLM in Corporate

Governance, and an LLB (Hons) from the University of Manchester, UK. She has been an associate lecturer in University of Salford (2015-2019) and held the position of Teaching Fellow in Commercial Law at University of Edinburgh (2019-2020). Her PhD focuses on Resilience and Corporate Governance in banks and assesses the post-Crisis organisational and regulatory failure. She supervises LLM dissertations in fields related to her own research interests, including Corporate Governance, company law, financial regulation, and Corporate Social Responsibility. She teaches on both the LLB and LLM programmes. The modules she teaches, include among others, Private International Law, Employment Law, International Corporate Governance, and Banking and Financial Services Regulation.

She has successfully completed the UCLan Civil and Commercial Mediation training Course in February 2021 to become a certified Commercial Mediator. She is also interested in further expanding her knowledge and accreditations in Alternative Dispute Resolution and aims to become an International Commercial Arbitrator within the next year after completing the relevant training with CIArb.



Ms. Emma McAndry (Tutor/Assessor)

Emma is the Founder and Director of Essential Mediation Solutions and Axis Mediation and a Fellow of the Civil Mediation Council (CMC). She is a full-time mediator

and mediation trainer. Emma previously practiced as a commercial litigator for an international law firm, so she is well placed to see the benefits of mediation over litigation. She then became a law lecturer for 15 years and specialised in mediation, attaining the level of 'Reader in Mediation'. During this time, she founded and headed the hugely successful Centre for Mediation and Mediation Clinic at UCLan, whilst securing awards internally, nationally and internationally.

She has a decade of experience in conducting civil and commercial mediations in a large variety of disputes including: Contractual issues, Debt, Society, Boundary, Trespass, Landlord and Tenant, Construction, Business, Commercial, Community, Neighbourhood and more. Emma also has extensive experience in workplace disputes. She has acted as an in-house gatekeeper, assessing disputes appropriate for mediation and acted as lead mediator. Emma is proficient in mediating team disputes from several participants to whole departments. She is particularly familiar at dealing with matters within a variety of Universities and Councils.

Emma is extremely skilled at training others to become mediators. She has successfully trained hundreds of mediators, including internationally; delegates have travelled from Nigeria, the Bahamas, Mauritius, Cyprus, South Africa, America and Germany to be trained by Emma. She has also delivered mediation training abroad as well as online. Whilst a law lecturer, Emma trained students for National and International Mediation Competitions who went on to enjoy great successes with multiple wins. She is a member of the international AMATI (Association of Mediation Assessors, Trainers and Instructors), invited due to her training experience.

Emma also trains practicing mediators in Continuing Professional Development and in Workplace Mediation Conversion, to enable them to expand their offerings. Emma has been welcomed to share her knowledge at numerous national and international conferences, on BBC Radio and has authored several published articles. She was asked to co-Chair the online international AMATI conference in 2020 and 2021. In recognition of her expertise, Emma has been awarded Mediation Expert of the UK of 2020 and 2021 by the Global Advisory Experts. She was shortlisted as Best Trainer in mediation in the UK National Mediation Awards 2020 and won the Best Trainer of the Year in the UK from the Corporate Global Awards in 2021. With an infectious passion for mediation, you will find Emma to be very approachable and supportive, whilst highly skilled and capable.



Dr. Katerina Kalaitzaki (Tutor)

Dr. Katerina Kalaitzaki is a Lecturer in EU Business Law at the University of Central Lancashire (Cyprus) since September 2021, where she has teaching duties both on

the LLM and the LLB programmes in the areas of European Union Law, constitutional law, legal theory, and skills. Katerina holds a PhD in Law from the University of Central Lancashire, an LLM in European Law from the University of Nottingham and an LLB (Hons) from the University of Leicester, UK. She was awarded her PhD for her thesis "EU citizenship as a means of reinforcement of EU fundamental rights: challenges, developments, limits" in June 2019, after submitting it in December 2018.

Katerina previously held an academic position in EU Law at the University of Edinburgh (2019-2021) where she acted as the Programme Director for the European Law LLM programme (2019-2020), Course Organiser for LLM and LLB courses and conducted research. Katerina is also an accredited mediator in Civil and Commercial Matters since April 2019 and a non-practising lawyer (Cyprus Legal Board) since September 2015. Katerina's research interests lie in the area of EU citizenship and EU fundamental principles and values. Current projects deal with the development and/or potential use of these concepts, including the rule of law principle, during periods of crises such as Brexit, Covid-19 and the rule of law crisis.



Ms. Dawn Stainer **(Tutor/Assessor)**

As Founder and Director of Lakeland Mediation Solutions, Dawn is a full-time mediator dealing with many types of dispute: for individuals, businesses and for small and

large teams in the workplace. She is a Specialist Business Adviser (for Mediation) for the Cumbria Chamber of Commerce and is a Mediation Panel member of Axis Mediation for Civil and Commercial and Workplace Mediation. Dawn also works as an Assessment Specialist for AMATI (Association of Mediation Assessors, Trainers and Instructors). Recent awards include 'Workplace Mediator of the Year 2021 in the UK,' by Corporate INTL Global Awards, 'Workplace Mediation Expert of the Year,' by GAE Annual Awards 2021 and the Corporate Live Wire Prestige Award (Scotland) 2021/2022.

Working in collaboration with Emma McAndry of Essential Mediation Solutions, Dawn delivers CPD and observation opportunities for Civil and Commercial and Workplace Mediators and has supported the provision of the International Civil and Commercial Professional Course for UCLan Cyprus for the past 3 years. As a member of AMATI, Dawn co-chaired the Autumn Online Conference for over 100 mediators across 26 countries on the current topics of training mediators online and training in online dispute resolution.

Dawn has over 21 years of experience in the education sector, lecturing at Post Graduate Level for the Post Graduate Certificate in Education (PGCE) for UCLan, and at undergraduate level where she assessed and moderated dissertation submissions. She has conducted formal teaching observation assessments of Post Graduate students and was invited to judge the Final of the UCLan Internal Mediation Competition 2019 at the Centre for Mediation, Lancashire Law School. As a mediation assessment specialist, Dawn has provided assessment for the Mediation Module of the LLM at the School of Law, UCLan Cyprus since 2019. She recently co-delivered a bespoke suite of courses for research and PhD students across the UK for the Envision Doctoral Training Programme; developing next generation leaders in environmental science.