



University of  
Central Lancashire  
UCLan Cyprus



#### School of Law

Accredited by the Cyprus Bar Association  
for the provision of CPD programmes

## CONTINUING PROFESSIONAL DEVELOPMENT WEBINAR Unlocking Civil and Commercial Mediation in Cyprus

Supported by the Larnaca and Famagusta Bar Associations

**Date** 24 February 2022 | **Time** 18:00-20:00  
**Venue** Online via Microsoft Teams

This expert online webinar will focus on Mediation in civil and commercial matters by looking at the UK experience as an example of best practices before turning to examine the Cyprus experience. The Civil Mediation Council in the UK explains that '[m]ediation helps those in dispute communicate about the issues of concern to them, and helps participants find solutions that are acceptable to everybody involved.' Indeed, mediation can successfully settle issues such as contractual infringements, defamation, copyright and intellectual property rights and much more. This expert webinar brings UK and Cyprus experts together in an effort to unlock the power of civil and commercial mediation in Cyprus in swiftly resolving disputes to the benefit of the parties involved.

On the occasion of the UCLan Cyprus mediation month, this is the first in a series of Continuing Professional Development (CPD) Webinars organised by the School of Law of the Cyprus Campus of the University of Central Lancashire (UCLan Cyprus) to celebrate the signing of Memoranda of Understanding with the Larnaca Bar Association and Famagusta Bar Association respectively.

For further information, please visit <https://bit.ly/3ggSkqO> and <https://bit.ly/3AUpsy0>

The topic of mediation forms part of the Fundamentals in the CPD portfolio of the School of Law in association with legal and other practitioners. You may view last year's events by way of introduction: <https://bit.ly/3rn1aJl>

### PROGRAMME

- 18:00-18:05** Introduction and Welcome  
**Prof. Stéphanie Lahlé Shaelou**, Professor of European Law & Reform and Head, School of Law, UCLan Cyprus ([www.uclan.ac.cy/academic/dr-lahlé-shaelou-stephanie/](http://www.uclan.ac.cy/academic/dr-lahlé-shaelou-stephanie/))
- 18:05-18:15** Welcome Message  
**Christakis Mouscos**, on behalf of the Larnaca and Famagusta Bar Associations
- 18:15-18:50** The UK Experience - Principles and Benefits of Mediation  
**Emma McAndry**, Mediator, Founder of Essential Mediation Solutions, UK

*What is Mediation – Principles of Mediation; Brief History of Mediation; The UK Mediation experience, including development of mediation and history to present day; Benefits of using mediation for civil and commercial disputes.*

**18:50-19:15**

The Cyprus Experience

**Demetris Kallenos**, Advocate, Partner, Andreou, Hji Christofis L.L.C,  
Executive Member of the Cyprus Arbitration and Mediation Centre

An Overview of the Cyprus legal and regulatory mediation framework with practical input focusing on Law 159(I)/2012).

**19:15-19:40**

Unlocking the Power of Mediation in Cyprus

**Dr Nevi Agapiou**, Lecturer in International Commercial Law and Dispute Resolution, School of Law,  
UCLan Cyprus

Cyprus legal reforms and mediation, including 2018 Consultation proposals regarding Law 159(I)/2012) and the new CPR Rules; Some suggestions, including ADR contract clauses.

**19:40-20:00**

**Q&A Session and Closing Remarks**

Chaired by **Professor Stephanie Lulhe Shaelou**

## TARGET AUDIENCE

This CPD Expert Webinar is free and open to the general public, subject to prior registration. However, it is primarily aimed at legal professionals namely, Advocates, judges, trainee Advocates, law students, as well as other professionals and civil servants, other public servants and journalists in the Republic of Cyprus, the EU and the wider world. The Webinar may also be of interest to other relevant parties who are of course welcome to register to attend.

## REGISTRATION

For more Information on the Expert Webinar please contact **Dr Nevi Agapiou** at [nagapiou@uclan.ac.uk](mailto:nagapiou@uclan.ac.uk)

**Registration is free, but essential.** To register to attend the Expert Webinar, [please click here](#) and return the consent form to [lawacademy@uclancyprus.ac.cy](mailto:lawacademy@uclancyprus.ac.cy) (+357 24 694068)

## NOTICE

The Expert Webinar will be recorded and disseminated publicly subject to the Policies of UCLan Cyprus, including its Privacy and GDPR Policy (<https://www.uclancyprus.ac.cy/data-protection-policy/>). Consent from participants will be sought. Recordings and any related materials will be published on the University's website. Each speaker and participant will take part for educational purposes in an educational setting. Accordingly, what each participant will provide verbally, electronically or otherwise must not be accepted or interpreted as either legal advice or any other form of advice.

## SPEAKER BIOS



EMMA  
**MCANDRY**

Emma is the Founder and Director of Essential Mediation Solutions and Axis Mediation and a Fellow of the Civil Mediation Council (CMC). She is a full-time mediator and mediation trainer. Emma previously practiced as a commercial litigator for an international law firm, so she is well placed to see the benefits of mediation over litigation. She then became a law lecturer for 15 years and specialised in mediation, attaining the level of 'Reader in Mediation'. During this time, she founded and headed the hugely successful Centre for Mediation and Mediation Clinic at UCLan, whilst securing awards internally, nationally and internationally. She has a decade of experience in conducting civil and commercial mediations

in a large variety of disputes including: Contractual issues, Debt, Society, Boundary, Trespass, Landlord and Tenant, Construction, Business, Commercial, Community, Neighbourhood and more. Emma also has extensive experience in workplace disputes. She has acted as an in-house gatekeeper, assessing disputes appropriate for mediation and acted as lead mediator. Emma is proficient in mediating team disputes from several participants to whole departments. She is particularly familiar at dealing with matters within a variety of Universities and Councils. Emma is extremely skilled at training others to become mediators. She has successfully trained hundreds of mediators, including internationally; delegates have travelled from Nigeria, the Bahamas, Mauritius, Cyprus, South Africa, America and Germany to be trained by Emma. She has also delivered mediation training abroad as well as online. Whilst a law lecturer, Emma trained students for National and International Mediation Competitions who went on to enjoy great successes with multiple wins. She is a member of the international AMATI (Association of Mediation Assessors, Trainers and Instructors), invited due to her training experience. Emma also trains practicing mediators in Continuing Professional Development and in Workplace Mediation Conversion, to enable them to expand their offerings. Emma has been welcomed to share her knowledge at numerous national and international conferences, on BBC Radio and has authored several published articles. She was asked to co-Chair the online international AMATI conference in 2020 and 2021. In recognition of her expertise, Emma has been awarded Mediation Expert of the UK of 2020 and 2021 by the Global Advisory Experts. She was shortlisted as Best Trainer in mediation in the UK National Mediation Awards 2020 and won the Best Trainer of the Year in the UK from the Corporate Global Awards in 2021. With an infectious passion for mediation, you will find Emma to be very approachable and supportive, whilst highly skilled and capable.



DEMETRIS  
**KALLENOS**

Demetris is an Advocate and a Partner in Andreou, Hji Christofis L.L.C, a full service commercial law firm, based in Larnaca, Cyprus. He holds a law degree from Democritus University of Thrace, Greece and has been a Member of the Cyprus Bar Association since 2006. Demetris has extensive experience in Criminal law and specific Tort law matters amongst other areas of law. He is an Insolvency Practitioner since 2015 and a CEDR Accredited Mediator since 2014. Demetris is currently the Representative of the Larnaca Bar Association in the Cyprus Bar Association and has been an active member of the Larnaca Bar Association, which he has also served as Vice President for a number of years. He is also a member of the specialist Arbitration and Mediation Committee of the Cyprus Bar Association as well as a Member of the Cyprus Arbitration and Mediation Centre (CAMC) Board of Executives.



DR NEVI  
**AGAPIOU**

Dr. Nevi Agapiou holds a PhD, an LLM in International Commercial Law and an LLB (Hons) from the University of Leicester, UK. She also holds a Postgraduate Diploma in Professional and Legal Skills from the Inns of Court School of Law (now the City Law School, London, UK) after successfully completing the Bar Vocational Course (now the Bar Professional Training Course). Nevi was called to the Bar in England and Wales (Lincoln's Inn) and later qualified as an Advocate in Cyprus practising law before turning to academia. In April 2019, Nevi became a CEDR accredited Mediator after undertaking skills training in the UK, including assessment for CEDR Accreditation, internationally recognised as the standard of excellence in mediator qualification. Nevi's research interests primarily lie in the areas of international commercial law and alternative dispute resolution methods. She is also particularly interested and conducts research in English Contract, Commercial and Consumer law as well as Comparative law. She teaches all of the aforementioned subjects on the LLB and LLM programmes of the University of Central Lancashire Cyprus where she is a Lecturer of International Commercial Law and Dispute Resolution in the School of Law and the LLM Course Leader – Programme Coordinator. Nevi is also interested in the Cyprus Legal System closely following relevant developments and has presented her work in academic and professional conferences in the UK. Nevi is the coach of the UCLan Cyprus team competing in the annual Willem C. Vis International Commercial Arbitration Moot in Vienna, Austria where she also acts as Arbitrator. She is also a member of the Executive Committee of the Cyprus Chapter of the European Court of Arbitration and a Resident Expert at the non-profit organisation ICLAIM (Interdisciplinary Centre for Law, Alternative and Innovative Methods), whose mission as a social enterprise is to transmit knowledge and enable the wider public to have access to their rights through innovative and alternative legal solutions at a fair cost and pioneer new solutions with wider impact on the creation, implementation, enforcement and reform of rights in a modern society (see [www.icclaimcentre.org](http://www.icclaimcentre.org)). Through ICLAIM, Nevi has been able to focus on EU and Cyprus Consumer Law as well as alternative dispute resolution methods in practice through leading an innovative and enterprising project which in June 2018 saw ICLAIM become an ADR Entity for Consumer Disputes approved by the Cyprus Consumer Protection Authority under section 22 of the Alternative Dispute Resolution for Consumer Disputes Law of 2017 (L.85(I)/2017) which transposed Directive 2013/11/EU into the national legal order.