



University of
Central Lancashire
UCLan Cyprus



CMC Registered
Training Course 2022

School of Law, UCLan Cyprus

International CPD Series

24-25 June 2022 at UCLan Cyprus

This is the first in a series of three Continuing Professional Development (CPD) short courses organised by the School of Law of the Cyprus Campus of the University of Central Lancashire (UCLan Cyprus) in association with Essential Mediation Solutions, Civil Mediation Council Member Organisation in the UK, to celebrate their long-standing strategic partnership in the field of dispute resolution. For more information, please visit:

<https://www.uclan.ac.cy/the-strengthening-of-mediation-expertise-in-the-school-of-law-at-the-university-of-central-lancashire-cyprus-uclan-cyprus-through-experienced-uk-partners/>

The topic of Civil and Commercial Mediation forms part of the Fundamentals in the CPD portfolio of the School of Law in association with legal and other practitioners. You may view some of the annual activities of the School in the field by visiting:

<https://www.uclan.ac.cy/uclan-cyprus-mediation-month-2021/>
and
<https://www.uclan.ac.cy/continuing-professional-development-webinar-unlocking-civil-and-commercial-mediation-in-cyprus/>

The CPD Series 'Mediation Essentials' is a 3 Part series with the following components:

- **Mediation Essentials Part 1:** Mediation Principles and Starting a Mediation (8 hours)
- **Mediation Essentials Part 2:** Negotiation within Mediation and Exploration of Issues (8 hours)
- **Mediation Essentials Part 3:** Theory of Conflict and Solutions (8 hours)

'Mediation Essentials Part 1' is offered at the UCLan Cyprus campus and open to international registrations:

Dates and Times

24 June 2022 - 18:00-21:00 CY time

25 June 2022 - 10:00-16:00 CY time (with one hour lunch break)

Venue UCLan Cyprus campus (Details will follow after registration) CPD 8 units

'Mediation Essentials Part 2 and 3' will be scheduled in due course and /or upon demand.

THE SPECIFIC AIMS OF 'MEDIATION ESSENTIALS PART 1'

This short Course will aim to provide participants with information and insights into Mediation Principles and Starting a Mediation. The Principles will include covering the Role of the Mediator, the Benefits of mediation as compared to litigation, Mediation Skills and Techniques. Starting a Mediation will cover what a mediator does in the initial stages of a mediation with practical application. The session will be very interactive with exercises to practice skills and mediating the start of a mediation, with plenty of opportunities for discussions and to ask questions of the mediator training experts.

TRAINING CONTENT (8 hours)

FRIDAY EVENING (3 HOURS - COFFEE BREAK IN THE ROOM)

Welcome and Introductions
Mediation Principles, Role of the Mediator, Benefits of mediating over litigating
Communication Skills with exercises
Mediation Techniques - the Mediator's Toolkit
Group task - Mediation experiences and challenges
Introduction to Role Play Scenario Backgrounds
Questions

SATURDAY DAY (5 HOURS PLUS 1 HOUR LUNCH BREAK)

Opening a Mediation
Live demo
Practice
Initial Private Sessions
Demo (video)
Practice with role plays
Group Feedback and Discussion
Closing Plenary

TARGET AUDIENCE

'Mediation Essentials Part 1' will be relevant to registered civil and/or commercial mediators serving as a refresher, aspiring mediators, members of the legal profession, professionals at the workplace, managers, engineers, quantity surveyors and other professionals, entrepreneurs, negotiators, public servants, advanced students and all other people who need to be familiar with civil and commercial mediation.

PROFESSIONAL DEVELOPMENT AND RECOGNITION

Professional recognition by Essential Mediation Solutions, whose Civil and Commercial Mediation Training Course is approved by the Civil and Mediation Council (CMC) in England/Wales and the International Mediation Institute (IMI).

A certificate of participation will be provided.

Participation may contribute to the Professional Development or CPD of members of the legal profession in England and Wales, the Republic of Cyprus and/or internationally. UCLan Cyprus, through its School of Law, is an accredited provider of CPD programmes under the relevant Cyprus Bar Association scheme. The participation of lawyers practising in the Republic of Cyprus may be certified in accordance with the CPD requirements of the Cyprus Bar Association.

Registered civil and/or commercial mediators are also invited to check the requirements of Law 159(I)/2012 of the Republic of Cyprus, with special reference to section 12 on CPD requirements for mediators to complete at least 24 hours in a three-year period following the first three-year period.

LANGUAGE The Course will be delivered at an intermediate-to-advanced level in English

ORGANISER School of Law, UCLan Cyprus, 12-14 University Avenue, Pyla, Larnaka District 7080

www.uclancyprus.ac.cy/

REGISTRATION AND FEES

COURSE FEE

The Course **fee is €150** per participant which includes the delivery of the Course, the feedback, all materials, refreshments on both days and light lunch on Saturday 25/6/22.

Participants to the Course who are not registered mediators yet and who choose to go on to do the full Civil and Commercial Mediation Training Course which can lead to Civil Mediation Council accreditation in England/Wales, International Mediation Institute Qualification and/or registration as mediators with the Ministry of Justice and Public Order of the Republic of Cyprus, will have this amount paid deducted against the full cost of that Course.

For further information on the course, please email lawacademy@uclancyprus.ac.cy or call 24694008.

RESIDENTIAL OPTIONS

Discounted rates have been obtained for our delegates at the following accommodation options (but no rooms have been pre-booked):

UCLan Cyprus Nest

[click the link for more information](#)



Availability might be in 4 Bedroom and 5 bedrooms apartments

Option A) Single room 35 euro per night

Option B) Twin room 45 euro per night

Option C) Triple room 55 euro per night

Le Bay Hotel

[click the link for more information](#)



- Inland View single BB = 80.00€ per day
- Inland View double BB = 110.00€ per day
- Sea View single BB = 90.00€ per day
- Sea View double BB = 130.00€ per day

For further information on accommodation and bookings, please email MThomageorgiou@uclan.ac.uk or call 24694000.

To book to attend the Course, please complete and submit the registration form [here](#).

Full payment should be made by 22/6/22 to the following bank account or through JCC Smart, UCLan Cyprus.

Bank account at Hellenic Bank Ltd/ Cyprus Cooperative Bank
Account Name: UCLan Cyprus Ltd
IBAN: CY78 0050 0314 0003 1401 8687 9501
Swift Address: HEBACY2N
REF: Professional Mediation Course June 2022 (state your name)

The running of the Course is subject to a satisfactory number of participants booking their place as soon as reasonably possible. Accordingly, participants who wish to attend are kindly requested to book their places promptly and proceed with payment by **22 June 2022**.

LEAD TRAINERS



Ms. Emma McAndry

Emma is the Founder and Director of Essential Mediation Solutions and Axis Mediation and a Fellow of the Civil Mediation Council (CMC), awarded in recognition of her 'extensive mediation experience'. She is a full-time mediator and mediation trainer. Emma previously practiced as a commercial litigator for an international law firm, so she is well placed to see the benefits of mediation over litigation. She then became a law lecturer for 15 years and specialised in mediation, attaining the level of 'Reader in Mediation'. During this time, she founded and headed the hugely successful Centre for Mediation and Mediation Clinic at UCLan, whilst securing awards internally, nationally and Internationally in her mediation work.

She has a decade of experience in conducting civil and commercial mediations in a large variety of disputes including: Contractual issues, Debt, Society, Boundary, Trespass, Landlord and Tenant, Construction, Business, Commercial, Community, Neighbourhood and more. Emma also has extensive experience in workplace disputes. She has acted as an in-house gatekeeper, assessing disputes appropriate for mediation and acted as lead mediator. Emma is proficient in mediating team disputes from several participants to whole departments. She is particularly familiar at dealing with matters within Universities and Councils.

Emma is extremely skilled at training others to become mediators. She has successfully trained hundreds of mediators, including internationally; delegates have travelled from Nigeria, the Bahamas, Mauritius, Cyprus, South Africa, America and Germany to be trained by Emma. She has also delivered mediation training abroad as well as online. Whilst a law lecturer, Emma trained students for National and International Mediation Competitions who went on to enjoy great successes with multiple wins. She is a member of the international AMATI (Association of Mediation Assessors, Trainers and Instructors), invited due to her training experience.

Emma also trains practicing mediators in Continuing Professional Development and in Workplace Mediation Conversion, to enable them to expand their offerings. Emma has been welcomed to share her knowledge at numerous national and international conferences, on BBC Radio and has authored several published articles. She was asked to co-Chair the online international AMATI conference in 2020 and 2021. In recognition of her expertise, Emma has been awarded Mediation Expert of the UK of 2020 and 2021 by the Global Advisory Experts. She was shortlisted as Best Trainer in mediation in the UK National Mediation Awards 2020 and won the Best Trainer of the Year in the UK from the Corporate Global Awards in 2021. With an infectious passion for mediation, you will find Emma to be very approachable and supportive, whilst highly skilled and capable.



Ms. Dawn Stainer

As Founder and Director of Lakeland Mediation Solutions, Dawn is a full-time mediator dealing with many types of dispute: for individuals, businesses and for small and large teams in the workplace. She is a Specialist Business Adviser (for Mediation) for the Cumbria Chamber of Commerce and is a Mediation Panel member of Axis Mediation for Civil and Commercial and Workplace Mediation. Dawn also works as an Assessment Specialist for AMATI (Association of Mediation Assessors, Trainers and Instructors). Recent awards include 'Workplace Mediator of the Year 2021 in the UK', by Corporate INTL Global Awards, 'Workplace Mediation Expert of the Year', by GAE Annual Awards 2021 and the Corporate Live Wire Prestige Award (Scotland) 2021/2022.

Working in collaboration with Emma McAndry of Essential Mediation Solutions, Dawn delivers CPD for Civil and Commercial and Workplace Mediators and has supported the provision of the International Civil and Commercial Professional Course for UCLan Cyprus for the past 3 years. As a member of AMATI, Dawn co-chaired the Autumn Online Conference for over 100 mediators across 26 countries on the current topics of training mediators online and training in online dispute resolution.

Dawn has over 21 years of experience in the education sector, lecturing at Post Graduate Level for the Post Graduate Certificate in Education (PGCE) for UCLan, and at undergraduate level where she assessed and moderated dissertation submissions. She has conducted formal teaching observation assessments of Post Graduate students and was invited to judge the Final of the UCLan Internal Mediation Competition 2019 at the Centre for Mediation, Lancashire Law School. As a mediation assessment specialist, Dawn has provided assessment for the Mediation Module of the LLM at the School of Law, UCLan Cyprus since 2019. She recently co-delivered a bespoke suite of courses for research and PhD students across the UK for the Envision Doctoral Training Programme; developing next generation leaders in environmental science.