

## UCLAN CYPRUS WEBSITE AND COOKIES POLICY

Here at the University of Central Lancashire, Cyprus (UCLan Cyprus) we take your privacy very seriously and are fully committed to safeguarding and protecting the privacy of our website users. By accessing and using our websites or other services, without changing your internet settings, we will assume you are happy to accept our cookie policy as outlined below.

This policy explains how we collect, use and handle information that you provide through your use of the UCLan Cyprus website. We utilise this data to respond to your enquiries, monitor use of our systems, and to improve your experience of our website.

All personal data collected and used by UCLan Cyprus is handled in compliance with the current data protection legislation. If you would like more detailed information relating to our Data Protection Policy, your privacy or your rights, or who to contact if you have any concerns about the use of your data, please visit our [Data Protection Policy](#).

UCLan Cyprus' Data Protection Officer advises the University how to comply with data protection legislation and manages and coordinates requests made under the GDPR and associated legislation. You can contact the Data Protection Officer at [DPO@uclancyprus.ac.cy](mailto:DPO@uclancyprus.ac.cy).

This policy is reviewed on a regular basis and any changes will be updated accordingly on this page. This page was last updated in March 2023.

### INTRODUCTION TO COOKIES

In addition to the collection, retention and use of directly provided personal information, the University utilises '[cookies](#)' to store and retrieve anonymous data during each visit to the website or the necessary personal data in case you use the e-shop service of the University.

It is important for you to understand what cookies are, what we use cookies for, and how to disable them if you do not wish for them to be used whilst visiting this site.

When you access our website or officially recognised microsites, we use cookies to give you the best possible experience on our website and help improve our services to you. For example, we may use cookies to:

- Make the website work properly and enable you to use the services we provide.
- Collect data on how visitors use our websites so that we can improve our site and functionality and provide an enjoyable experience.
- Remember your preferences, making the site easier and more intuitive for you.
- Creating a user-friendly e-shop experience.

### WHAT ARE COOKIES?

A cookie is a small text file that is placed on your computer or device by websites that you visit. Cookies are widely used in order to enhance websites, providing a more tailored and personal experience whilst permitting websites to review and analyse anonymous information about visitors (e.g., time spent on particular pages). Some of these cookies are presented by us, some of the cookies are presented by third parties such as Google, YouTube, Facebook and Twitter. A cookie

does not identify the individual viewing a web page and does not give us access to your computer. Further information about cookies can be found at [www.allaboutcookies.org](http://www.allaboutcookies.org).

## MANAGING COOKIES

We would like you to accept the cookies we serve, however we appreciate you may not want to do so.

Nearly all browsers allow you to update and change your options and cookie settings – which you can find out further information using the links below:

[Microsoft Internet Explorer](#)

[Mozilla Firefox](#)

[Google Chrome](#)

[Safari and iOS](#)

Please be aware that by disabling some cookies, a number of important web functions and services on our site may not operate effectively - which will affect your experience on our site. You may also block third party cookies used by our advertisers; however, you may still receive advertisements, these will just not be tailored to your likes and interests. You can find out more via [Your Online Choices](#).

## TYPES OF COOKIES

Cookies may be set either by [www.uclancyprus.ac.cy](http://www.uclancyprus.ac.cy) ("first party cookies") or by third party websites ("third party cookies"). Cookies may be used or required for a number of reasons:

### ESSENTIAL COOKIES

Essential cookies enable the website to function correctly and are required to provide access to secure sections of the website (e.g. when you log in to staff or student areas). If you do not permit access to and use of such cookies then you may not be able to log in correctly.

### FUNCTIONALITY COOKIES

Functionality cookies are used to enhance your experience of using our website. They remember the choices users make and provide a more personalised service.

### ANALYTICS & ADVERTISING COOKIES

Third-party analytic cookies are used to collect anonymous information about how visitors use our website. This may include how long you stay, what pages you visit, what you click on and what country you are accessing our site from. We analyse such data to help improve the content of the site and to aid us in investigating issues such as missing pages. The main tools we use for this are Google Analytics and Site improve. You can opt out of these cookies without affecting your user experience of the website.

We also make use of tracking cookies for advertising and remarketing purposes as well as to measure the performance and effectiveness of our online marketing and recruitment campaigns. We use this information and cookies to make advertising more relevant to you.

The following tables identify the cookies we use on our site and explains the purpose of each cookie.

COOKIE	NAME	PURPOSE
uclancyprus.ac.cy	gdpr-basic	We set this cookie to remember your preferences to our cookie policy notice
<b>Google &amp; Google Universal Analytics</b> We use Google Tag Manager to track and manage other cookies used.	_ga _utmz _utmc _utmb _utma _qca _utmt _gat _gid CONSENT collect* NID** Ads/ga-audiences***	We use Google Analytics cookies to understand how users browse our website in order to make it a better browsing experience for everyone. These are set across the UCLan web site to allow us to see how websites are being used and improve them, thereby improving the service provided to the user. *A session cookie used to send data to GA about visitors device and behaviour. Tracks the visitor across devices and marketing channels. ** Registers a unique ID that identifies a returning user's device and remembers preferences. ***Used by Google AdWords to re-engage visitors that are likely to convert to customers based on the visitor's online behaviour across websites.
Cookie Accepted	cookie_notice_accepted	A functional cookie, this cookie is placed by Cookie Notice for GDPR to check if cookies can be placed.
Hotjar	hjIncludedInSample	A third-party cookie used by Hotjar. This session cookie is set to let Hotjar know whether that visitor is included in the sample which is used to generate funnels.
Facebook Pixel	_fbp	A third-party cookie used by Facebook to deliver a series of advertising products. Allows measurement, optimising and building of audiences for advertising served on Facebook.
Online information session booking	COMPASS	This is a functional cookie required to book sessions for online information. This a WordPress booking plugin developed by SAASPROJECT.

Please note, we review the following information and our use of particular cookies on a regular basis. The tables above represent a review of cookies as of June 2020.

For the University's E-shop the cookies list can be seen in the appendix.

If you find a cookie set whilst browsing our website that is not mentioned here then please contact us at [marketing@uclancyprus.ac.cy](mailto:marketing@uclancyprus.ac.cy) and we will investigate thoroughly and update this page accordingly.

## **LOGS AND SEARCH ENGINES**

UCLan Cyprus web server activity is recorded. We use our server log files to analyse usage of the University website and associated systems for resourcing and planning purposes. This information may be archived in an anonymous form for historical records for a defined period of time only.

UCLan Cyprus makes use of two search engines: the widely-used general Google Custom Search and a course-specific search engine. We collect and retain search data in order to analyse visitor requests. We use this information to prioritise popular and important content to ensure relevant search results are provided.

## **SERVICES**

From time to time we facilitate the presentation of surveys on the website. Privacy information and use of cookies will be detailed by each survey and will supersede or supplement policy presented here.

## **LIMIT OF THIS POLICY**

This privacy policy applies only to websites administered by the UCLan Cyprus which reside on the main UCLan Cyprus domain ([www.uclancyprus.ac.cy](http://www.uclancyprus.ac.cy)) . While this website provides links to other relevant websites, the University cannot be held responsible for the content provided by third-party websites or providers and is not responsible for the privacy policies and protection of your data collected by these websites.

## **CONTACT US**

If you would like more detailed information relating to our Data Protection Policy, your privacy or your rights, or who to contact if you have any concerns about the use of your data, please visit our [Data Protection Policy](#).

UCLan Cyprus' Data Protection Office advises the University how to comply with data protection legislation and manages and coordinates requests made under the GDPR and associated legislation.

You can contact the Data Protection Officer at:

Mr. Stylianos N. Christoforou  
UCLan Cyprus  
University Av. 12-14 Pyla, 7080, Cyprus  
Email: [DPO@uclancyprus.ac.cy](mailto:DPO@uclancyprus.ac.cy)  
Telephone: +357 24 694000  
Fax: +357 24 812120

## Appendix - E-shop Cookies List

Cookie Provider	Name of Cookie	Duration of cookie	Purpose of cookie	Type of cookie
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	cookie_notice_accepted	1 month	Records that cookie notice has been accepted	Functionality
Google Analytics	_gid	Expires after 24 hours of inactivity	This is a Google Analytics cookie that is responsible for tracking user behaviour.	Advertising
Google Analytics	_ga*	2 years	This is a Google Analytics cookie which is used to identify unique users.	Advertising
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	moove_gdpr_popup	1 year	We set these cookies to remember your preferences to our cookie policy notice. A functional cookie, this cookie is placed by Cookie Notice for GDPR to check if cookies can be placed.	Functionality
Google Analytics	_gcl_au	3 months	Used by Google AdSense for experimenting with advertisement efficiency across websites using their services.	Advertising
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	wordpress_logged_in_{hash}	session	Remember User session. WordPress sets the after login wordpress_logged_in_{hash} cookie, which indicates when you're logged in, and who you are, for most interface use.	Functionality
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	wp-settings-time-2	1 year	Time at which wp-settings-{user} was set	Functionality
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	wfwaf-authcookie-	1 day	This describes if this specific cookie , localStorage or other resource is responsible for sharing, collecting or storing direct or indirect personal data.	Functionality
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	tk_ai	session	to store a unique user ID	Functionality
Facebook	_fbp	90 days	This is a cookie set by Facebook and is used to deliver a series of advertisement products such as real time bidding from third party advertisers.	Advertising
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	woocommerce_cart_hash	session	Helps WooCommerce determine when cart contents/data changes.	Functionality
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	woocommerce_items_in_cart	session	Helps WooCommerce determine when cart contents/data changes.	Functionality
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	wp_woocommerce_session_	2 days	Contains a unique code for each customer so that it knows where to find the cart data in the database for each customer.	Functionality
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	woocommerce_recently_viewed	session	<a href="#">Powers the Recent Viewed Products widget.</a>	Functionality
<a href="https://eshop.uclancyprus.ac.cy">eshop.uclancyprus.ac.cy</a>	store_notice[notice id]	session	<a href="#">Allows customers to dismiss the Store Notice.</a>	Functionality

if the user creates an account  
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